

## Atento Elects David Garner to its Board of Directors

**NEW YORK, August 8, 2016** – Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM BPO) in Latin America, and one of the top three providers worldwide, today announced that the Board of Directors has elected David Garner to serve as a Class I Director, effective August 3, 2016.

Alejandro Reynal, Atento's Chief Executive Officer, commented, "We are pleased to welcome David to our Board. With more than 30 years of experience in the customer relationship management industry, he brings significant expertise and leadership to our board."

From 2013 through March 2016, Mr. Garner served as executive Chairman and a member of the board of directors of BellSystem24. From 2010 through 2013, he served as Chairman and Chief Executive Officer of Sitel Worldwide. From 1998 through 2003, Mr. Garner was President and Chief Executive Officer of SHPS, Inc. Mr. Garner currently serves as a member of the board of directors of National Directory Assistance, LLC. He holds a B.A. in Technical Communications from Louisiana Tech University.

Mr. Garner has replaced Mark Foster who resigned from the Board of Atento to pursue a professional endeavor. His resignation was not due to any disagreement with the Company. Mr. Garner has been determined to be an "independent director" for purposes of the New York Stock Exchange corporate governance standards and will serve on the audit committee of the Board.

## **About Atento**

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top three providers globally, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 14 countries where it employs more than 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2015, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a third consecutive year. For more information visit <a href="https://www.atento.com">www.atento.com</a>

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