

Atento Recognized as One of the Best Companies to Work for in Argentina for the 12th Consecutive Year

- Atento is the only company in its industry in Argentina to obtain this recognition granted by Great Place to Work® so consistently over time
- In 2018, Great Place to Work® also gave a special recognition to Atento Argentina's inclusion policy
- The Company is also one of the 25 Best Multinational Workplaces in Latin America according to Great Place to Work®

BUENOS AIRES, November 7, 2018 – Last night, Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the top five providers worldwide, was ranked number 6 in the list of Argentina's best companies to work in the “More than 1,000 employees” category according to Great Place to Work®.

Atento is the only company in the CRM/BPO sector to be included in this prestigious ranking for 12 consecutive years in Argentina, reflecting the strength of its corporate culture and its commitment to build an excellent work environment.

Florencia Godoy, Director of Human Resources for Atento Argentina and Uruguay, commented, upon receiving the award, that “The recognition of our more than 7,500 employees is fundamental to Atento running its business from the highest standards of commitment and motivation, resulting in better service for our customers. This year, Atento also received a special mention for its inclusion policy, a fundamental component of our company's culture.” Godoy added, “We're transforming the way we work, shifting toward a digital service model, streamlining and maximizing the efficiency of processes, and adapting our platforms to the communication preferences of the digital consumer. Along these lines, we have implemented services under the 'home office' method with highly digital profiles.”

At Atento Argentina, 65% of employees are women, and women represent 50% of its mid-level leadership teams and supervisor roles and hold 3 of the 8 seats on the company's Management Committee.

The Great Place to Work® ranking is prepared by surveying employees and auditing the culture of the organization, and both are managed by the international consultancy firm of the same name. Based on this, the list of the best companies to work for in the country is published.

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top five providers globally, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit www.atento.com

Press relations

Maite Cordero
+ 34 91 740 74 47
atento.media@atento.com

Investor relations

Shay Chor
+55 11 3293 5926
shay.chor@atento.com
Fernando Schneider
55 11 3779 0967
fernando.schneider@atento.com