

Atento Recognized as One of the Best Places to Work for in Colombia in 2018

- Atento occupies the number three position in the Colombian ranking of best workplaces according to Great Place to Work®
- Atento is also one of the 25 Best Multinational Workplaces in Latin America according to Great Place to Work®

BOGOTA, December 13, 2018– Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the top five providers worldwide, has been recognized as one of the Best Companies to Work For in Colombia in 2018, attaining the number three position in the more than 500 employees ranking according to Great Place to Work®.

The Company stands out for its focus on and excellent management of people, enabling it to offer the best customer experience in the country. Óscar Velásquez, Managing Director of Atento Colombia, commented "It is an honor for all of us who are part of Atento Colombia to receive one more year this recognition that reflects Atento's commitment to people as a fundamental component of our business model allowing us to offer the best customer experience solutions in the market. This recognition applies to the entire Atento Colombia team; they are the main players in our company's success, and I am grateful to all of them for making this possible."

Atento currently has more than 8,000 employees in Colombia and is one of the leading providers of customer experience solutions in the country. It is part of the Great Place to Work ranking in the country since 2012. Atento develops a series of local and global programs focused on employee training, development and motivation. The company is one of the largest first job creators in Latin America. For Atento, having motivated employees translates into a competitive edge and is an essential factor of its business model. Atento is also recognized by Great Place to Work® as being one of the 25 Best Companies to Work For in Latin America in 2018.

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top five providers worldwide, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit www.atento.com

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