

## Atento Recognized as the Best Place to Work for in Peru in 2018

- The Company was ranked number one in the Great Place to Work® ranking and is the only CRM/BPO sector company within this prestigious list
- Atento Peru was recognized as one of the country’s best workplaces for the eighth consecutive year
- The Company is also one of the 25 Best Multinational Workplaces in Latin America in 2018 according to Great Place to Work®

**LIMA, December 5, 2018**– Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the top five providers worldwide, was ranked number 1 in the over 1,000 employees category within the ranking of best companies to work for in Peru created by Great Place to Work®. This is the leading benchmark with regard to work environment.

This is the eighth consecutive year that Atento Peru has been part of this ranking, and it is also the only company in its sector to appear on the list. This recognition reflects the commitment and actions carried out by Atento to support the wellbeing of its employees, to whom it offers a place to work and develop that prioritizes respect, diversity, sense of belonging, and camaraderie supported by people-focused practices and programs.

Normand Barahona, Managing Director of Atento Peru, stated that they are proud to be part of this ranking and thanked everyone at the company, “We are very happy to be the best company to work for in Peru. It is a recognition to our Human Resources programs and our commitment to having the best and most motivated team of professionals to offer the best customer experience on the market. We are committed to deliver the best practices for the professional development and motivation of our workers and we consider each of them to be a key part of the company’s success and the service that we offer our clients.” said Barahona.

Atento has a large number of local and global programs focused on employee training, development, and motivation. In Peru it has more than 15,000 employees and four offices: Callao, Trujillo, Jesús María, and Ate; the Ate office is Atento’s largest in the country.

### About the Great Place to Work® Institute

Great Place to Work® is the world’s leading authority in workplace cultures that promote trust and high performance. Using its own assessment tools, consultancy services and certification programs such as the Best Workplaces lists, and workplace reviews, Great Place to Work® provides the benchmarks, framework and experience needed to create, maintain and recognize extraordinary workplace cultures.

### About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top five providers worldwide, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento’s shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World’s 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit [www.atento.com](http://www.atento.com)

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