

Atento is Once Again Among the Top 3 Best Companies to Work for in Peru

- Atento Peru was recognized by Great Place to Work®, for the 12th year running, in the “More than 1,000 employees” category
- The only CRM/BPO sector company included in this prestigious ranking in Peru
- Atento was also recognized in 2016 as one of the 25 Best Multinationals to Work for in the World, and one of the Best Multinationals to Work for in Latin America

LIMA, December 7, 2016. Atento S.A. (NYSE: ATTO), a leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the top three providers worldwide, has been recognized by Great Place to Work® as the third best company to work for in Peru in 2016, within the “More than 1000 employees” category.

José Antonio Iyo, Atento Peru Managing Director said, “We are proud to be recognized for another year as one of the best companies to work for in Peru. Our commitment to people is an essential component of Atento’s business model, enabling us to offer businesses the best customer experience solutions while providing training and development opportunities to our employees”. José Antonio Iyo added, “I want to take this opportunity to thank our employees for their commitment and motivation, which have lead us to be the third best company to work for in the country in 2016”.

Ignacio Varangot, Atento Peru and Americas South Region People Director, commented: “We are very happy to be in the Great Place to Work® ranking once again. We’ve been part of this prestigious ranking for 12 consecutive years now, which reaffirms our continuous commitment to people, our main asset, and to generating first employment in the communities where we operate”.

Atento receives this recognition for the 12th year running, and is still the only CRM/BPO sector company in Peru to be included in this select group of companies committed to comprehensive people development. In 2016, Atento was also recognized as one of the 25 Best Multinational to Work for in the World for the fourth consecutive year, and as one of the Best Multinationals to Work For in Latin America for the sixth year running.

About Great Place to Work®

Great Place to Work® is the world’s leading authority in workplace cultures that promote trust and high performance. Using its own assessment tools, consultancy services and certification programs such as the Best Workplaces lists, and workplace reviews, Great Place to Work® provides the benchmarks, framework and experience needed to create, maintain and recognize extraordinary workplace cultures.

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top three providers globally, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento’s clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento’s shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World’s 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit www.atento.com

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