

Atento recognized as one of the best companies to work for in Mexico

- Atento has received the Great Place to Work® award in the category of companies with more than 5,000 employees for its human resources practices, work climate and culture
- The company is recognized for the 11th consecutive year by Great Place to Work® in Mexico
- Atento's strategic objectives include developing the strengths of its employees and providing them with personal and professional growth opportunities

MEXICO CITY, April 21, 2017 – Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the three largest providers worldwide, has received the Great Place to Work® award in Mexico, in the category of companies with more than 5,000 employees, affirming its position as one of the best places to work in the country. Atento has been recognized with this award for the 11th consecutive year in Mexico.

Miguel Matey, Atento Mexico Managing Director, commented, “We are truly proud to receive this recognition again, as it reflects how committed our employees are to Atento's mission of contributing to companies’ success by offering the best experience for their customers, and how they embody our values of commitment, passion, integrity and trust. I would like to thank them all for their contribution towards confirming our status as a Great Place to Work® in Mexico.”

“Human capital is a fundamental part of Atento and a valuable pillar of our company’s success. For that reason we employ, train and provide development opportunities to people with different profiles whose motivation contributes to the success of our clients” stated Atento Mexico Human Resources Director David Vargas.

In Mexico, Atento generates more than 20,000 direct jobs and offers a series of benefits that boost skills among its staff to increase their knowledge and capabilities. In many cases Atento is an excellent first job for young people who want to combine their studies with professional experience. The company is uniquely focused on providing better spaces and work tools for its employees. As part of this strategy it has programs centered on training and motivating employees, like the Talent Incubator and Leadership University.

Moreover, the company organizes supplementary activities that contribute to the well-being of its employees like sports, cultural events and volunteering. All these initiatives are essential to involve workers in the organization in a positive way and make them feel like part of a great team.

Atento is committed to offering a comprehensive value proposition that helps contribute both to the personal and professional growth of its employees and to the company’s success, through projects that boost the strengths of workers, an excellent work climate, maintaining staff motivation, promoting collaboration and offering programs that improve the quality of life of employees.

About Great Place to Work®

Great Place to Work®, headquartered in San Francisco, is a global research, consulting and training company that helps organizations identify, create and sustain great workplaces through the development of high-trust workplace cultures. Great Place to Work serves businesses, non-profit organizations and government agencies in almost 51 countries. More information at www.greatplacetowork.net

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top three providers globally, based on revenues. Atento is also a leading



provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information www.atento.com

Press relations

Maite Cordero
+ 34 91 740 74 47
media@atento.com

Atento Mexico

Sheila Martínez
4444 0555 ext 213
55 45 00 60 81
shmartinez@cuadrante.com.mx

Investor relations

Lynn Antipas Tyson
+ 1 914-485-1150
lynn.tyson@atento.com