

Atento recognized for the seventh year as one of the best companies to work for in Mexico

- Only company in the CRM/BPO sector selected by Great Place to Work® among the top 10 companies to work for in the + 5,000 employees category
- Atento has received this recognition for its focus on people and for its efforts to motivate and develop its employees

MEXICO CITY, April 27, 2016 – Atento S.A. (NYSE: ATTO), a leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the three top providers worldwide, has been recognized for the seventh year running as one of the best places to work in Mexico by Great Place to Work®, in the category of companies with more than 5,000 employees. Atento is among the top 10 companies of this ranking.

“We are very happy to have been recognized once again as one of the best companies to work for in the country,” said Miguel Matey, General Manager of Atento Mexico and the Americas North Region. “Talent is a fundamental component of our business model since we contribute to the success of companies by ensuring the best customer experience for their users. We achieved this thanks to the talent and motivation of our employees and their commitment to the objectives of the companies that place their trust in us”.

A cornerstone of Atento's success is its strategic commitment to people. The company employs, trains and provides development opportunities to thousands of people with different profiles, from recent graduates to specialists in a variety of fields. In the words of Miguel Matey, “In many instances we are the first job for young people who are still studying while getting their first professional experience. We invest in training and professional development, allowing us to cover approximately 90% of the company's mid- and top-level job vacancies internally”.

Atento Mexico has 20,000 employees and multiple programs focused on training, developing, and motivating its workforce; it also sponsors sports, cultural and volunteering activities in line with the interests of its employees. The company constantly recognizes the work and efforts of its employees to create a pleasant and motivating work environment.

About Great Place to Work®

Great Place to Work®, headquartered in San Francisco, is a global research, consulting and training firm that helps organizations identify, create and sustain great workplaces through the development of high-trust workplace cultures. Great Place to Work serves businesses, nonprofit organizations and government agencies in 51 countries. More information at www.greatplacetowork.net

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top three providers globally, based on revenues. Atento is also a leading provider for U.S.-based companies nearshoring CRM/BPO services to Latin America. Since 1999, the company has developed its business model in 14 countries where it employs more than 160,000 people. Atento has over 400 clients to whom it offers a wide range of CRM BPO services across multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, media and technology, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2015, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for third consecutive year. For more information visit www.atento.com.

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