

## Atento Among the Best Companies to Work for in Spain According to Forbes Ranking

**MADRID, March 27, 2019** – Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the top five providers worldwide, has been recognized as one of the best companies to work for in Spain, according to the ranking carried out by the business magazine Forbes. The ranking encompasses 50 companies identified by Forbes among which Atento stands out within the Services sector.

In the words of José María Pérez Melber, Managing Director for Atento Spain and EMEA Region, “Being among the 50 best companies in Spain to work for according to Forbes reaffirms our commitment to our people and shows that Atento has one of the best and most committed team in the customer experience industry.”

This recognition is in addition to the recent renewal for the ninth consecutive year of the Top Employers 2019 certification in Spain, and to the third position obtained by Atento in the country's Great Place to Work 2019 ranking, in the category of companies with more than 5,000 employees. These recognitions showcase Atento’s excellence in people management, which allows it to offer the best customer experience solutions to companies.

In order to compile the ranking, Forbes interviewed more than 8,000 employees from the largest companies (more than 1,000 employees) of all sectors in Spain. The firms have participated in a demanding process to rate the most outstanding aspects of their business philosophy towards employees.

### About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top five providers worldwide, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento’s shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World’s 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit [www.atento.com](http://www.atento.com)

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