

## Atento Recognized One of the Five Best Companies to Work for in Peru

- Atento Peru was ranked 4<sup>th</sup> by Great Place to Work® in the category of more than 1,000 employees
- The only CRM/BPO sector company included in this prestigious ranking in Peru
- Atento was also recognized in 2017 as one of the 25 Best Multinationals to Work for in Latin America by Great Place to Work®

**LIMA, December 6, 2017** – Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the top five providers worldwide, has been recognized by Great Place to Work® as the 4<sup>th</sup> best workplace in Peru in the more than 1,000 employees category. This ranking is a reference in terms of excellence in the work environment.

For the eighth consecutive year, Atento Peru, leader of the Peruvian CRM/BPO market, is part of this prestigious ranking. This being the result of its commitment to foster employee development and well-being. In addition, the company received the special award for Excellence in Fair and Non-Discriminatory Treatment, recognizing organizations that ensure fair treatment and foster a work environment with opportunities for all.

"In Atento we constantly implement actions to keep enhancing human capital management. We foster good employee relationships providing our employees with the necessary means to excel at work and above all to ensure their well-being while at our company. For us, it is important that each member of Atento feels comfortable and happy in his day to day work" says Normand Barahona, Managing Director of Atento Peru.

Atento Peru has more than 15,000 employees, 8 customer relationship centers in Lima and 5 in cities in the interior, being the leading CRM /BPO company in the country. In addition, it provides services to more than 40 national and multinational companies operating in Peru which are leaders in sectors such as telecommunications, banking, finance and consumer goods, among others. The company maintains a strong focus on providing added value to clients, employees and the community in general.

### About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top five providers worldwide, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit [www.atento.com](http://www.atento.com)

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