



Atento, Recognized as One of the Best Companies to Work for in Spain by Great Place to Work

MADRID Thursday, March 7, 2019 – Atento S.A. (NYSE: ATTO), the leading provider of customer relationship management and business process outsourcing services (CRM/BPO) in Latin America, and one of the top five providers worldwide, has attained the number three position in the ranking 2019 Best Workplaces Spain by Great Place to Work®.

Atento is the only CRM and BPO company in Spain to have received this recognition. The Company has also been recognized by Great Place to Work® for eight consecutive years as one of the 25 Best Multinationals to Work for in Latin America.

In the words of Atento Spain and EMEA Region Director José María Pérez Melber, “It is a great honor to be recognized as one of the best companies to work for in Spain. This recognition reaffirms our strong commitment to our employees and shows that we have one of the best teams of professionals in the industry to deliver the best customer experience for companies.”

José Luis Rodríguez, Head of Human Resources for Atento Spain and the EMEA Region, noted, “Being part of the Best Workplaces Spain 2019 list is a source of pride for us and a recognition to our human resources programs focused on the motivation and development of our professionals. One of our goals is for each of our employees to feel motivated in their work, both professionally and personally, in order to take on new challenges within Atento.”

The Great Place to Work distinction highlights the high motivation of Atento employees and the success of the company's people management programs. In recent years, Atento Spain has run projects aiming to increase work flexibility, the creation of new spaces that inspire new forms of collaboration, skills training within the area of the new digital economy, and the creation of new online communication channels, such as a corporate social network and apps.

Great Place to Work® is the largest organizational climate survey carried out in Spain. Employee opinion accounts for two-thirds of the final score for inclusion in the ranking. The remaining third comes from the Culture Audit, a questionnaire completed by companies that Great Place to Work® uses to understand and assess the practices, policies and culture in place at the organization.

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top five providers worldwide, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit www.atento.com

Media relations

Maite Cordero
+ 34 91 740 74 47
atento.media@atento.com

Investor relations

Shay Chor
+55 11 3293 5926
shay.chor@atento.com
Fernando Schneider
+55 11 3779 0967
fernando.schneider@atento.com