

Atento Opens New Customer Relations Center in Roque Saenz Peña, Argentina

- This is the second customer relations center opened by Atento in the Argentinean province of Chaco, making it one of the most dynamic companies in the region
- Chaco provides access to a broad base of qualified professionals with a high degree of motivation, favoring Atento's expansion in the region
- Atento will hire 200 professionals during an initial phase of this center

ROQUE SÁENZ PEÑA, ARGENTINA, August 1, 2017 - Atento, the leading provider of customer relationship management and business process outsourcing solutions (CRM/BPO) in Latin America, and one of the five top providers worldwide, is opening a new customer relations center in Roque Saenz Peña, in the Argentinean province of Chaco, hiring 200 professionals during an initial stage to provide customer service to different sectors.

The company already has a center with over 1,200 employees in the same province, in the city of Resistencia, and is now expanding in Roque Saenz Peña to increase its capacity and respond to growth in demand for customer relationship management and business process outsourcing services in Argentina.

According to Pablo Estevez, Atento Managing Director for Argentina and Uruguay, "This is Atento's latest venture in the province of Chaco to respond to the growth in demand for the services our company provides, driven by the operating results and the excellent atmosphere in the workplace achieved at our center in Resistencia." He also said that "Atento combines the use of latest-generation technology in the sector with top-notch professionals and a constant focus on quality as well as a good working environment to offer companies the best customer experience on the market."

Juan Enrique Gamé, Atento Director for Atento Americas South Region, said that "This new customer relations center reflects Atento's growth in Argentina and our commitment to regions such as Chaco, where our company has access to the best professionals in the sector." Gamé added that "We are very happy to open this center today, which will undoubtedly provide excellent service to our clients."

In 2015, Atento Argentina received the National Quality Award, in the Large Services Companies category, and for 10 consecutive years it has been included on the list of the best places to work in the country, according to The Great Place to Work Institute.

Atento Argentina and Uruguay has a workforce of over 7,500 employees, located geographically in Buenos Aires, Córdoba, Chaco, Mar del Plata, Salta, Tucumán and Montevideo, serving over 30 clients through technology platforms and digital processes that enable interaction through multiple support channels.

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (CRM BPO) services in Latin America, and among the top five providers globally, based on revenues. Atento is also a leading provider of nearshoring CRM/BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries where it employs 150,000 people. Atento has over 400 clients to whom it offers a wide range of CRM/BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2016, Atento was named one of the World's 25 Best Multinational Workplaces by Great Place to Work® for a fourth consecutive year. For more information visit www.atento.com

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