

## Atento joins the Women's Empowerment Principals community

- Atento has joined the WEP community aimed at boosting women's empowerment in the corporate world.
- The principals promote practices such as equal pay for work of equal value, gender-responsive supply chain practices, and zero tolerance against sexual harassment in the workplace.

NEW YORK, March 7th 2022 - Atento S.A. (NYSE: ATTO, "Atento" or the "Company"), one of the five largest providers worldwide and the leading company in customer relationship services and business process outsourcing (CRM / BPO) in Latin America, has been accepted to join the [Women's Empowerment Principals](#) (WEPs) community.

Established by UN Global Compact and UN Women, the WEPs aim to promote gender equality and women's empowerment in the workplace. In this sense, they also serve to accomplish corporate delivery on gender equality dimensions as part of the 2030 agenda and the United Nations Sustainable Development Goals.

By signing to join the WEP community, Atento joins a number of other companies whose CEOs have shown their commitment to foster business practices that empower women. These practices include those such as equal pay for work of equal value, gender-responsive supply chain practices and zero tolerance against sexual harassment in the workplace.

Atento CEO, Carlos López-Abadía said, "Equality between men and women is still a pending issue despite global efforts and restoring resilient futures for women relies on concerted commitments from governments, civil society, and the corporate community together. By joining the Women's Empowerment Principals community, we are taking one step further on our path to boost gender equality, in the hope that others will follow suit."

In 2011, Atento joined the United Nations Global Compact and has since incorporated the Compact's Ten Principles into its strategy, policies and processes, in order to establish a culture of integrity and trust. By joining the WEP community, Atento reaffirms its commitment to diversity, equity and inclusion as part of its DNA and culture, something which was underscored last year, when Atento made public its first Environment Sustainability and Governance (ESG) plan. Of its more than 140,000 employees, 65% are women, and 53% of the management team is made up by women.

Given its geographical breadth, Atento believes its impact on matters concerning female equality and women's empowerment can be significant, particularly in certain areas of the globe where the journey to reach female equality will require more action and take longer to achieve. In Brazil, Atento has signed the UN Women's seven Principles for the Empowerment of Women, and has joined the Business Coalition to End Violence against Women and Girls. Other programs include a Diversity Committee that integrates different groups, such as LGBTI+, gender, races and ethnicities, and people with disabilities, complementing Atento's Diversity and Equality Policy, which has been in force in Brazil since 2019. Atento is also working to create a company-wide Global Diversity and Inclusion Committee.



## **About Atento**

Atento is one of the five largest global providers for client relationship management and business process outsourcing services nearshoring for companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 13 countries with a workforce of 150,000 employees. Atento has over 400 clients for which it provides a wide range of CRM/BPO services through multiple channels. Its clients are leading multinational companies in the technology, digital, telecommunications, finance, health, consumer and public administration sectors, amongst others. Atento trades under ATTO on the New York Stock Exchange. In 2019 Atento was recognized by Great Place to Work® as one of the 25 World's Best Multinational Workplaces and as one of the Best Places to Work in Latin America. For more information [www.atento.com](http://www.atento.com)

## **Media inquiries**

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