

Atento attends Tent Business Summit on Refugees and commits to hiring 50 refugees in US

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NEW YORK, September 20, 2022 – Atento S.A. (NYSE: ATTO, “Atento” or the “Company”), one of the five largest providers worldwide and the leading company in customer relationship services and business process outsourcing (CRM / BPO) in Latin America attended the Tent Business Summit on Refugees yesterday revealing its own commitment to hire refugees to work as part of its operations.

The Tent US Business Summit on Refugees provided a chance for companies to announce their own targets to integrate refugees in the United States over the next three years, highlighting the incredible contributions of this diverse and skilled talent pool to the US workforce.

At the end of last year, Atento made known its admission to the Tent Partnership for Refugees (Tent), a global business network of 190+ major companies around the world committed to supporting refugees, including by hiring and training them. To date, Atento has hired more than 500 refugees in South America (Colombia, Peru, Argentina and Brazil) while also pledging to hire 50 refugees in the US over the next three years, identifying the potential for talent in both on-site and virtual roles.

Speaking after the event Jeff Luttrell, Global Vice President of Talent Acquisition, Atento, commented, “Atento has a deep commitment to fostering diversity and social inclusion in the communities where it operates. At the same time, we recognize that refugees can provide us with access to talent from diverse backgrounds, and that we can support them by offering them career opportunities and the option to grow alongside our company.”

With hundreds of thousands of refugees to be welcomed by the United States over the coming years, action by business leaders will be critical to help them secure jobs, in the face of significant barriers including language difficulties, obstacles in certifying credentials and a lack of a professional network. By the end of 2022, it is expected that almost 100,000 Afghans, 100,000 Ukrainians and up to 125,000 refugees from other parts of the world will be arriving in the US through resettlement programs.

“The American business community is showing incredible leadership, and I am so proud of the companies, including Atento, standing up for refugees today,” said Hamdi Ulukaya, CEO of Chobani and founder of Tent. “These companies will benefit from welcoming these hard-working, loyal, and resilient individuals – but my hope is that this is only the beginning. As refugee crises start to fade from the headlines, I hope that companies will recognize that hiring refugees is not only the right thing to do, but also the smart thing to do.”

For more information about the Tent Partnership for Refugees, and its member companies, visit www.tent.org/members.

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing (“CRM BPO”) services in Latin America, and among the top five providers globally. Atento is also a leading provider of nearshoring CRM BPO services to companies that carry out their activities in the United States. Since 1999, the company has developed its business model in 14 countries where it employs approximately 139,800 people.

Atento has over 400 clients to whom it offers a wide range of CRM BPO services through multiple channels. Atento's clients are mostly leading multinational corporations in sectors such as telecommunications, banking and financial services, health, retail and public administrations, among others. Atento's shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2019, Atento was named one of the World's 25 Best Multinational Workplaces and one of the Best Multinationals to Work for in Latin America by Great Place to Work®. Also, in 2021 Everest named Atento as a star performer Gartner named the company as a leader in the 2021 Gartner Magic Quadrant. For more information visit www.atento.com

About the Tent Partnership for Refugees

With more and more refugees displaced for longer periods of time, businesses have a critical role to play in helping refugees integrate economically in their new host communities. The Tent Partnership for Refugees mobilizes the global business community to improve the lives and livelihoods of over 36 million refugees who have been forcibly displaced from their home countries. Founded by Chobani's founder and CEO Hamdi Ulukaya in 2016, we are a network of over 260 major companies committed to including refugees. Tent believes that companies can most sustainably support refugees by leveraging their core business operations - by engaging refugees as potential employees, entrepreneurs, and consumers. The full list of Tent members can be found [here](#). Find out more at www.tent.org.

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