



Atento announces appointment of Mark Nelson-Smith as new member of the board of directors

- Mark Nelson-Smith's extensive experience bolsters the Organization's path to growth

New York, 23 May 2023 - Atento S.A. (NYSE: ATTO, "Atento" or the "Company"), one of the world's largest customer relationship management and business process outsourcing (CRM / BPO) service providers and an industry leader in Latin America, is pleased to announce the appointment by cooptation of Mark Nelson-Smith as a new member of the Board of Directors with immediate effect.

As a highly experienced Non-Executive Director, Mark has a proven track record in corporate finance and a strong focus on business turnaround, providing value maximization and monetization. Mark's financial background and experience will support Atento's strategic objectives and the Board's goal of generating stakeholder value.

*"Mark's international experience in finance will undoubtedly bring great value to the company" said **Dimitrius Oliveira, Chief Executive Officer at Atento.** "His knowledge of business optimization and his experience of optimizing capital structures will enhance the Board's capability to finalize our strategic plan and deliver value to customers and shareholders. I look forward to his valuable contributions towards strengthening our capital structure."*

With more than 25 years of experience, Mark Nelson-Smith has delivered impressive results in corporate finance throughout his professional career. Before joining Atento, Mark Nelson-Smith served as Non-Executive Director of ED&F Man, Cell C, Intel and Primacom, among others. He also brings over a decade of experience working in corporate finance for UBS Investment Bank.

"I am thrilled to join the Atento team and bring my extensive experience as an independent board director in supporting management teams to provide solutions to complex issues," said Mark Nelson-Smith.

With this appointment, Mark Nelson-Smith becomes a Board Member in accordance with the corporate governance guidelines of the New York Stock Exchange, where Atento is listed.

About Atento

Atento is the largest provider of customer relationship management and business process outsourcing ("CRM BPO") services in Latin America and one of the leading providers worldwide. Atento is also one of the leading providers of nearshoring CRM BPO services for companies operating in the United States. Since 1999, the Company has developed its business model in 16 countries, employing approximately 135,000 people. Atento has more than 400 clients, offering a wide range of CRM BPO services through multiple channels. Atento's clients are mostly leading multinational companies in telecommunications, banking and financial services, healthcare, retail and public administration sectors. Atento shares trade under the symbol ATTO on the New York Stock Exchange (NYSE). In 2019, Atento was named one of the 25 best multinational companies in the world and one of the best multinationals to work for in Latin America by Great Place to Work®. In addition, in 2021, Everest named Atento as a "star performer". Gartner has named the Company two consecutive years a leader in its Magic Quadrant since 2021. For more information visit www.atento.com

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Media contact

press@atento.com

Weber Shandwick

Andrea Terroba | aterroba@webershandwick.com

Esther Presencio – España | epresencio@webershandwick.com